

1. What is Kofax Express?

Kofax Express is an easy-to-use, batch-oriented document scan application capable of high-speed scanning with real-time image display, indexing, and bar code detection. VirtualReScan (VRS) technology is built into the application to ensure optimal image quality. Kofax Express can release captured content to a folder that is accessible to your document management or storage system. Kofax Express can also release content directly to Kofax Capture or Microsoft SharePoint.

Kofax Express supports low-volume, mid-volume, and high-volume scanning.

2. What is the difference between Kofax Express and Kofax Capture?

Kofax Express is designed for basic batch scanning, while Kofax Capture is an enterprise-level solution that supports the following advanced features:

- Separate stations for indexing, verification, or release
- Custom modules
- Scripting
- Multiple document classes
- Classification
- Distributed scanning

Kofax Capture is the perfect upgrade to Kofax Express when you need additional features and enhanced scalability.

3. Why should I use Kofax Express?

Kofax Express is built by Kofax, the market leader in professional and production batch scanning.

With this application, Kofax has delivered on its commitment to a first-rate user experience supported by a user-friendly interface. Kofax Express features the full Microsoft Office 2007 user experience and a smooth viewer, allowing the user to move and zoom pages easily and quickly. The unique visual representation of documents and pages cannot be found anywhere else.

VRS fully integrated into Kofax Express; all VRS features are available directly from the Kofax Express user interface. You can also use VRS correction settings to adjust the image quality after scanning. Not only are the VRS features brought to the application level, but important scanner features such as color drop out and multifeed settings are also available.

Kofax Express is also the only batch scanning application that supports the ability to run VRS on multi-core computers for maximum performance and rated speed scanning.

4. Can anybody sell Kofax Express, or is there a certification process?

Kofax Express has been designed for ease of use. Users and partners won't need certification or in-depth training to be able to use the product. They can rely on the *Kofax Express Getting Started Guide* and Help that are delivered with the product, as well as the online tutorial that is available from www.kofax.com.

5. How many Kofax Express 1.0 license levels are there?

There are five license levels available to match the type of scanner you are using:

- Kofax Express Desktop: typically up to 25 ppm
- Kofax Express Workgroup: typically up to 50 ppm
- Kofax Express Production Low-Volume: approximately 80 ppm
- Kofax Express Production Mid-Volume: approximately 90 ppm
- Kofax Express Production High-Volume: typically more than 100 ppm

6. How do I determine which license level is right for me?

Visit the Kofax online [scanner configurator](#). Alternatively, consult the Kofax Express Scanner Certification list.

Please note that occasionally Kofax categorizes scanners differently than their manufacturers do (for example, the manufacturer's "Workgroup" scanner may be classified by Kofax as a Desktop scanner; or the manufacturer's "Production" scanner may be classified by Kofax as a Workgroup scanner).

7. Are there differences among the license levels?

There is no difference in the feature set; all Kofax Express features are available with each license level.

8. How do I buy Kofax Express? Can I buy directly from Kofax?

A number of distributors, resellers, and online retailers sell Kofax Express. If you cannot locate one, please contact the Kofax Inside Sales Department for a reference (<http://www.kofax.com/contact/contact-form.asp>) or send an email message to info@kofax.com). You cannot buy Kofax Express directly from Kofax.

9. Can I get Kofax Express from scanner vendors, similar to VRS?

Scanner vendors do not include Kofax Express in their product boxes, as they do with VRS.

10. Is Kofax Express available in different languages?

Yes, Kofax Express is available in the following languages:

- English
- French
- Spanish
- German
- Italian
- Brazilian Portuguese
- Simplified Chinese

The Kofax Express installer automatically detects the locale associated with your Windows operating system and installs the appropriate localized edition of the product. If the installer detects a locale that is not associated with the preceding list of supported languages, Kofax Express is installed in English.

To ensure that Kofax Express is installed in the language you desire, please verify that the system locale is properly defined for your Windows operating system. It is not possible to change the language from within the application.

11. What happens if I install Kofax Express on a European Portuguese or a Traditional Chinese system?

If you install Kofax Express on a computer where European Portuguese or Traditional Chinese is the selected locale for the Windows operating system, the application will be installed in English. As mentioned in the preceding FAQ, Kofax Express currently supports Brazilian Portuguese and Simplified Chinese, which require either a Brazilian Portuguese or a Simplified Chinese Windows operating system.